

ServicExcellence.gov.hk
Exemplary Services @ Gov
Estate Revitalisation in Ping Shek Estate

Key on caption :	Civil Service Outstanding Service Video Series 2015
Screen Content :	Corridors in public housing estates. Elderly people resting on benches in open areas of public housing estates. Residents eating in an old-fashioned HK-style teahouse.
Voice Over :	Public housing estates completed in the 1960s and 1970s carry many growing-up memories of Hong Kong people. They are also the comfortable homes of tens of thousands of families. Yet by now, these old housing estates are inferior to newly completed housing estates in terms of environment and facilities. To improve the residents' life while preserving their memories, the first "Estate Revitalisation Scheme" in Hong Kong was formally launched.
Key on caption :	Housing Department Estate Revitalisation in Ping Shek Estate
Screen Content :	Housing Department staff in a meeting to discuss the Ping Shek Estate Revitalisation Scheme.
Voice Over :	In 2010, the Housing Authority carried out comprehensive structural investigations for a number of old housing estates. In the end, the 40-year-old Ping Shek Estate was chosen to be the first estate of the Comprehensive Revitalisation Programme.
Key on caption :	WONG Man-lung Maintenance Surveyor Housing Department
WONG Man-lung :	We hope that this estate could sustain for another 15 years. While conservation is important, we also hope that the residents could live comfortably and happily with a sense of belonging.
Screen Content :	Residents moving about in the Ping Shek Estate podium. Children playing in open areas of Ping Shek Estate.

Voice Over : Addressing different needs of 12,000 residents while completing the revitalisation programme on time is really no easy task.

Screen Content : Elderly people walking in and out of Ping Shek Estate and resting.
Youngsters playing basketball in Ping Shek Estate.

Key on caption : LEE CHUNG Sin-fun
Housing Manager
Housing Department

LEE CHUNG Sin-fun : About 30 per cent of the residents in Ping Shek Estate are elderly people, and the number of youths is not small either. The Estate indeed has a mix of three generations – the elderly, the middle-aged and the youth.

Screen Content : Mr. WONG walking in a corridor in Ping Shek Estate.

Voice Over : Mr. WONG, now 94 years old, is a resident of Ping Shek Estate and lives on the 9th floor. Before the revitalisation, no lift could directly reach his floor.

Screen Content : Mr. WONG walking up the stairs.

Key on caption : WONG Chor-kin
Ping Shek Estate Resident

WONG Chor-kin : In the past, I had to take the lift to the 8th or 10th floor. If I went to the 10th, I would have to walk down one floor. If I went to the 8th, I would have to climb up one floor. I was still young then. At my elderly age now, I have to hold on to something when going up and down, and to walk step by step slowly. This can be quite a strenuous ordeal.

Screen Content : Mr. WONG taking a lift from the floor he lives on.
Mr. WONG eating in a Chinese restaurant.

WONG Man-lung : Some floors are not accessible by lifts at all. Even if a lift was to be added, not all floors would have exits. So, with this revitalisation programme, we add exits on all floors. Upon completion of the revitalisation works, I believe the elderly will find it very satisfying to live here.

Voice Over : Also, Ms YU, a housewife, has been living here for over 30 years. Like

other residents, she has always hoped that the old-style laundry facilities could be improved.

Screen Content : Ms YU hanging clothes with the broadwise laundry rack provided by the Housing Department.

Key on caption : YU Po-chun
Ping Shek Estate Resident

YU Po-chun : The old way of hanging laundry is what people called “three joss sticks”, i.e. we hanged clothes on three bamboo poles and then extended them out. This way of hanging laundry requires much effort. Since moving in, I’ve only done this once as I’m afraid of the danger. The Housing Department is really good. It is willing to listen to us, and has installed a broadwise laundry rack for us.

WONG Man-lung : We tried to install a broadwise rack outside the window to replace the “three joss sticks” laundry racks. This has made hanging laundry more convenient. With the use of this rope, the clothes can be easily dried outdoors.

Voice Over : While many elderly people live in the housing estate, there are many youngsters as well. Their needs are quite different.

Screen Content : Youngsters playing basketball in a Ping Shek Estate basketball court.

Key on caption : LEE Ka-wai
Ping Shek Estate Resident

LEE Ka-wai : A housing estate without recreational facilities but only tables and chairs is boring, lifeless and sluggish. A football or basketball court allows youngsters to play sports here, and even elderly people can come here to play ball games and do some exercises.

Screen Content : Youngsters dancing at Ping Shek Estate Podium.
Exterior of the Ping Shek Estate Multi-purpose Activity Centre.
Youngsters in the Centre learning to dance.

LEE CHUNG
Sin-fun : Our whole team is very enthusiastic in responding to the residents’ needs, e.g. to increase fitness facilities such as adding a basketball court. The

improved facilities in fact are comparable to those of new housing estates now.

Screen Content : Environmental protection facilities of Ping Shek Estate.
Exterior of shops after renovation.

Voice Over : To make the revitalisation programme perfect, the Housing Department incorporated greening elements and environmental protection in the design. It also renovated shops to rejuvenate the estate.

Screen Content : Various kinds of shops in Ping Shek Estate.
Residents doing Tai Chi in open areas of Ping Shek Estate.

LEE CHUNG
Sin-fun : We listen to the residents' opinions. They hope that living in this community can be more convenient and that shopping facilities and restaurants here can be enhanced. We now have new shops as well as the old ones and with this complement, different needs of the residents can be met. Other than hoping that the residents can live comfortably here, we also hope that they can get out of their homes and get to know their own community as well as their neighbours. This is what we aim to achieve.

Screen Content : Exterior of Ping Shek Estate.

Voice Over : The 3-year-long Revitalisation Programme was completed in 2014. Not only has it enabled more than 10,000 residents to continue to enjoy living in Ping Shek Estates, but it has also promoted the conservation and revitalisation work.

Screen Content : Residents carrying out various activities in Ping Shek Estate, with happy faces.

LEE CHUNG
Sin-fun : Upon completion of the revitalisation programme, many residents said, "Thank you Housing Department." When I saw the smiles on their faces, I felt delighted too, and this wiped out all the previous hard-time memories.

Key on caption : IP Chun
Ping Shek Estate Resident

Screen Content : IP Chun teaching residents to play Tai Chi.

IP Chun : The facilities have been significantly improved. Even if I were to be chased out, I would not leave.

Screen Content : Housing Department staff inspecting Ping Shek Estate environment.

WONG Man-lung : We shoulder the mission of offering thousands of households here, consisting of tens of thousands of people, a comfortable living environment. We also hope that revitalisation could continue, and works of similar scale could be carried out in other housing estates.

Key on caption : Acknowledgement: Housing Department

Civil Service Bureau

The Government of the Hong Kong Special Administrative Region ©2016